







Objective

With rapid technology transformation and evolving business environments, specific soft skills are highly important for Banking Professionals in order to stay agile and navigate changes in dynamic Hong Kong's financial market. Whilst Banking Professionals are valuable assets to the banks, human capital with soft skills is not easily replaceable by machines. Effective talent management with soft skills training will enable banks in Hong Kong to maintain competitiveness.

This programme aims to develop learners with specific soft skills and knowledge which are essentials in the banking industry. Specific soft skills will be introduced are transferable skills and and widely applicable across different business functions within the bank, paving a successful career path in banking industry and adding value to Hong Kong's financial market as future leaders.



Target Audience



Banking Practitioners

Junior bankers who possess growth mindset and pursue to further enhance their management skills.



New Managers

New Managers and Team Leaders and those with little previous leadership training.

Apply NOW

Scan the QR code at the upper right-hand corner or <u>click here</u> to apply via E-form

Programme Delivery

Virtual Classroom (Zoom)

English

Early Bird DEADLINE 22 Nov 2022 (Tue)

Fnauiries

(852) 2153 7800

programme@hkib.org

SPEAKER Key Description

Speaker was a seasoned Global Relationship Manager with extensive experience in corporate and commercial banking sectors, and provided financing and other banking solutions to a well-diversified group of customers across various industries.

She is a Founder and Director of a consultancy and is passionate about providing wellness and development solutions to corporates and working professionals. She is a Corporate Wellness Consultant and Coach, a Certified LEGO[®] SERIOUS PLAY[®] Methods Facilitator and an Aromatherapist.

Speaker also serves as Trainer, Advisor and Mentor at different organisations in the community. She holds a Bachelor of Commerce and an MBA.

Programme Outline

) Relationship Management - ability to network with people from different cultural background for better relationship building.

Communication Skills - making effective communication and impactful presentation are critical to engage stakeholders for better business outcome.

Creativity - high demand quality for Banking Professionals to stay competitive and capture potential business opportunities.

Adaptability - ability to stay agile and resilience in dealing with changes under different situations is vital under the new normal.



Programme Code: HDCPDBESP221203